

WPC Services

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March 11, 2011

Mr. Tommy McWhorter
Business Furniture Warehouse
706 19th Avenue, N.
Nashville, TN 37203

Dear Tommy:

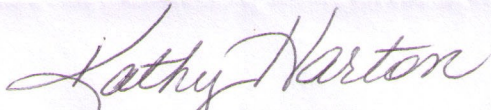
I just wanted to let you know how much I appreciate all of your efforts in assisting me with our furniture needs. I'm sure it is not every day you have a customer come in who needs to furnish eight offices and two conference rooms!

The whole process was painless. You listened to what I needed and you pointed me in the right direction from picking out a conference room table, to training tables, to desks, to the numerous chairs we needed (conference room, task, and reception area chairs).

When it was time for delivery, you worked with me to get our furniture as soon as possible. The three men who delivered our furniture were professional, respectful and definitely had the know-how to get a 10-foot conference table up the stairs to our offices. They cleaned and polished the furniture and it looked like new.

Again, thank you for your assistance.

Sincerely,



Kathy Harton
Executive Assistant