



April 27, 2012

Dear Tommy,

The service and personal attention we received from Business Furniture Warehouse was exceptional and most appreciated. The furniture we purchased for our new employee lounge is perfect and our employees are enjoying it very much. Your installation representatives installed the office furniture in a professional and timely manner.

Business Furniture Warehouse made the process of redesigning our space easy and affordable. We will most certainly recommend your company and contact you with our future needs.

Sincerely,
Julie Hendricks
A. O. Smith Water Products Company